



**The Equitable Bank is grateful to all of our customers for your continued patience and cooperation while our branch lobbies have been closed.**

While the lobbies have been closed, The Equitable Bank has taken the time to prepare for reopening by making the safety of our customers, employees and community our number one priority. **Starting February 15th, all bank lobbies will be open for customer transactions.** We ask all customers follow the safety precautions put in place for their protection.

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### **Social Distancing**

- All customers must wear a face mask to enter the building. Disposable masks will be available if needed.
- You may be asked by staff to momentarily lower your face mask to assist in identification
- When possible, we ask that only one person per household be inside the bank at the time.
- We ask customers to follow the directions listed on lobby signs and to use the markings on the floor to ensure all parties maintain social distancing.
- Customers will be asked to wait outside the lobby if customer capacity has been reached.

### **Protective Measures**

- Please do not enter the lobby if you are feeling sick, have a fever or other symptoms. Call us to discuss your transactional needs.
- All teller stations are equipped with Plexiglas barriers for protection.
- All surfaces and common areas will be wiped down regularly throughout the day.
- Hand sanitizer will be available in our lobbies for customer use.

### **Remote Options**

We continue to encourage our customers to utilize our [Online Banking](#) and [Mobile App](#) features that are accessible from the comfort and safety of your home.

- Other Non-Lobby Options
- No Fee ATMs -You can withdraw cash with no service charge from thousands of ATMs nationwide. The Equitable Bank is partnered with [MoneyPass®](#) and [FIPCO](#), a subsidiary of Wisconsin Bankers Association.
- [Branch drive-thru hours & locations](#)

Thank you for your patience and for trusting us with your banking needs.