Update to our customers regarding COVID-19

The well-being of our customers, employees and our community are our top priority. Based on the evolving concerns regarding the spread of the coronavirus and as a precautionary measure, we will temporarily suspend lobby service at all of our locations effective **Wednesday**, **March 18**, **2020** until further notice. This will include safe deposit box access at our Waterford location.

Although our lobbies will be closed, you will **always** have access to your money. Your money is safest stored at the bank, where it is insured by the FDIC.

During this time, you may access our banking services:

Branch drive-thru will be open during regular business hours.

Night depositories are available for deposits after regular business hours.

ATMs are accessible 24 hours a day, 7 days a week.

Online Banking, Mobile Banking and our automated phone system (414.777.5288) are available 24/7.

Loan applications can be taken over the phone (414.777.4411) or online.

Customers with loans in process will be contacted by an Equitable employee to schedule an appointment for closing at one of our offices.

Bank personnel will be available to assist you during regular business hours. Contact your <u>local branch</u> or Customer Service at 414.475.1690.

Equitable Investment Center is available at 414.777.4126.

The Equitable Bank senior management team continues to closely monitor the situation and will communicate updates via email, our website and social media.

Thank you for your trust and patience as we continue to serve your banking needs.